

DISCRIMINATION IS AGAINST THE LAW

Final Rule Under Section 1557 for Nondiscrimination and Accessibility Requirements

We comply with applicable Federal civil rights laws. We do not discriminate against, exclude or treat people differently because of race, color, national origin, age, disability or sex.

We provide free aids and services to help people communicate effectively with us, such as:

- Qualified sign language interpreters.
- Qualified spoken language interpreters, for people whose preferred language is not English.
- Written information in other languages and formats (such as large print, audio and accessible electronic formats).

If you need these services, call 612-273-3780.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with your facility in person or by mail, fax or email. The contacts listed below will help you. For a copy of our grievance procedure, go to <http://www.fvfiles.com/524620.pdf>.

CLINICS

Fairview clinics

Attn: President,
Fairview Medical Group
451 Lexington Parkway North,
Suite 300, St. Paul, MN 55104
Phone: 651-643-0265 Fax: 651-643-0210
Email: Pherson1@fairview.org

Institute for Athletic Medicine

Institute for Athletic Medicine
Administrative Offices
2450 Riverside Ave.
Minneapolis, MN 55454
Phone: 612-672-7100 Fax: 763-528-2951
Email: IAM@Fairview.org

Maple Grove clinics:

- Fairview Ambulatory Surgery Center
 - University of Minnesota Health
Maple Grove Clinics
- University of Minnesota Health,
Patient Relations, 2450 Riverside
Ave., Minneapolis, MN 55454
Phone: 612-273-5050 Fax: 612-273-5035
Email: dept-fumcu-patient-relations@
fairview.org

University of Minnesota Health Clinics and Surgery Center

University of Minnesota Physicians
Patient Relations
720 Washington Ave. SE., Ste. 200
Minneapolis, MN 55414
Phone: 612-884-0661 Fax: 612-884-0339
Email: cscfeedback@mhealth.org

HOSPITALS

Fairview Lakes Medical Center

Patient Relations, 5200 Fairview Blvd.
Wyoming, MN 55092
Phone: 651-982-7851 Fax: 651-982-7157

Fairview Northland Medical Center

Patient Relations, 5200 Fairview Blvd.
Wyoming, MN 55092
Phone: 651-982-7851 Fax: 651-982-7157

Fairview Range Medical Center

Patient Relations, 750 E. 34th St.
Hibbing, MN 55746
Phone: 218-362-6892 Fax: 218-362-6619

Fairview Ridges Hospital

Patient Relations, 201 E. Nicollet Blvd.
Burnsville, MN 55337
Phone: 952-892-2262 Fax: 952-892-2107

Fairview Southdale Hospital

Patient Relations, 6401 France Ave S.,
Edina, MN 55435
Phone: 952-924-5908 Fax: 952-915-8619
Email: dept-fsh-patient-relations
@fairview.org

University of Minnesota Medical Center and University of Minnesota Masonic Children's Hospital

University of Minnesota Health,
Patient Relations, 2450 Riverside Ave.
Minneapolis, MN 55454
Phone: 612-273-5050 Fax: 612-273-5035
Email: dept-fumcu-patient-relations
@fairview.org

OTHER SERVICES

Ebenezer

Attn: VP of Corporate Services
2722 Park Ave. S.
Minneapolis, MN 55407
Phone: 612-874-3474 Fax: 612-874-3465

Fairview Home Care and Hospice

Director of Compliance
2450 26th Ave. S.
Minneapolis, MN 55406
Phone: 612-721-2491 Fax: 612-728-2401
Email: dept-hhc-grievance@fairview.org

Fairview Home Medical Equipment and Fairview Orthotics and Prosthetics

Patient Relation, 2200 University Ave. W.
Suites 110 and 114, St. Paul, MN 55114

- Home Medical Equipment:
Phone 651-632-9800
Email: fairviewhomeproducts
@fairview.org
- Orthotics and Prosthetics:
Phone 651-644-5808

Fairview Pharmacy Services

Fairview Pharmacy Services
Corporate Offices, 711 Kasota Ave. S.E.,
Minneapolis, MN 55414
Phone: 612-672-7033 Fax: 612-672-5201
Email: dept-pharm-compliance
@fairview.org

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

LANGUAGE SERVICES

612-273-3780 - Available 24 Hours



ATTENTION: Language assistance services, free of charge, are available to you. Call 612-273-3780.

Somali

FIIRO GAAR AH: Hadii aad ku hadasho Soomaali, waaxda luqadaha, qaybta kaalmada adeegyada, waxay idiin hayaan adeeg kharash la'aan ah. So wac 612-273-3780.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 612-273-3780.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 612-273-3780.

Arabic

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 612-273-3780.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 612-273-3780.

Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 612-273-3780.

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 612-273-3780.

Chinese

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 612-273-3780。

Amharic

ማሳሰቢያ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች: በነጻ ሊያገለግሉት ተዘጋጅተዋል: ወደ ሚክተለው ቁጥር ይደውሉ 612-273-3780.

Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 612-273-3780។

Lao

ໄປດຊາຍ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 612-273-3780.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 612-273-3780 번으로 전화해 주십시오.

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 612-273-3780.

Farsi

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 612-273-3780 تماس بگیرید.

Karen

ဟံသုဂ်ဟံသး- နမ့ကတိ ကညိ ကျိအယိ, နမ့န့ ကျိအတိမၤစၢလၢ တလၢကတိလၢကတိ နိတမံၤဘၣ်သ့န့လီၤ. ကိ: 612-273-3780.